Sam Katz

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SUMMARY

- Recent high school graduate with 3+ years of part-time and summer work across camp leadership, retail, and food service, balanced alongside school clubs and volunteer commitments
- Trusted with responsibility for groups of 12–15 children as a camp counsellor across two summers, including daily safety, activity planning, and parent communication
- Customer-facing experience across mall retail and quick-service food environments, comfortable handling cash, resolving customer concerns, and working under pressure during peak hours
- Active student leader as Vice President of the school's Environmental Club and a 2-year volunteer at a local food bank, with a track record of showing up consistently and following through

EXPERIENCE

Junior Camp Counsellor | Camp Robin Hood – Toronto, ON 07/2024 – 08/2024

- Supervised groups of 12–15 campers (ages 8–10) over a 6-week summer program, ensuring safety, engagement, and positive group dynamics throughout daily activities
- Planned and led daily activities including swimming, sports, arts and crafts, and themed event days, adapting plans based on weather and group energy
- Communicated with parents at drop-off, pick-up, and through written daily updates, addressing questions about behaviour, homesickness, and progress
- Partnered with senior counsellors and the camp director to handle minor injuries, behavioural issues, and homesickness, escalating concerns appropriately
- Earned "Returning Counsellor" recommendation from camp leadership for the 2025 season

Sales Associate | Aritzia – Toronto, ON 09/2023 – 06/2024

- Greeted customers, assisted with product selection across women's apparel, and processed transactions on the POS system, handling cash and card payments accurately
- Supported fitting room operations during peak weekends, managing customer flow and recovering merchandise to keep the floor sales-ready

Crew Member | McDonald's – Toronto, ON 06/2023 – 08/2023

- Worked the front counter, drive-thru, and kitchen positions during a high-volume summer at a busy downtown location, rotating roles based on shift needs
- Took customer orders accurately and handled cash transactions on a fast-paced register, processing 100+ orders per shift during lunch rushes

LEADERSHIP

Vice President | Environmental Club, Northern Secondary School – Toronto, ON 09/2023 – 06/2024

- Co-led a student club of 25+ members focused on sustainability initiatives across the school community

EDUCATION

Ontario Secondary School Diploma | Northern Secondary School – Toronto, ON Graduated: 06/2025

SKILLS

- **Customer Service:** POS systems, cash handling, conflict resolution
- **Languages:** English (fluent), French (intermediate – Grade 12 level)

SOFTWARE

- **Tools:** Microsoft Office (Word, Excel, PowerPoint), Google Workspace, basic Canva